THE UNIVERSITY OF TEXAS AT ARLINGTON POLICE DEPARTMENT

SAFETY PROTOCOL:

Armed Subjects

- 1. If you witness any armed individual on campus at any time or if an individual is acting in a hostile or belligerent manner immediately contact UTA PD at 817.272.3003 or 911.
- 2. If the armed subject is outside the building:
 - Turn off all the lights and close and lock all windows and doors.
 - If you can do so safely, get all students on the floor and out of the line of fire.
 - Move to a core area of the building if safe to do so and remain there until an "All Clear" instruction is given by an authorized known voice.
 - If the staff or students do not recognize the voice that is giving the instruction, they should not change their status.
 - Unknown or unfamiliar voices may be misleading and designed to give false assurances.
- 3. If the armed subject is inside the building:
 - If it is possible to flee the area safely and avoid danger, do so.
 - Contact UTA PD at 817.272.3003 or 911 with your location if possible.
 - If flight is impossible, lock all doors and secure yourself in your space.
 - Get down on the floor or under a desk and remain silent.
 - Get students on the floor and out of the line of fire.
 - Wait for the "All Clear" instruction.
- 4. If the armed subject comes into your class or office:
 - There is no one procedure the authorities can recommend in this situation.
 - Attempt to get the word out to other staff if possible, and call UTA PD at 817.272.3003 or 911, if that seems practical.
 - Use common sense. If hiding or fleeing is impossible, attempt to negotiate with the individual.
 - Attempting to overcome the armed subject with force is a last resort that should only be initiated in the most extreme circumstances.
 - Remember, there may be more than one active armed subject.
 - Wait for the "All Clear" instruction.
 - Be careful not to make any changes to the scene of the incident since law enforcement authorities will investigate the area later.
 - In case you must flee, do not go to the normal gathering site for your building. Get as far away from the shooting scene as possible and then contact authorities.

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SAFETY PROTOCOL: Disruptive Individuals

- 1. Who is a disruptive individual?
 - An individual who makes threats of physical harm to you, others, or themselves.
 - An individual who has a weapon. Refer to armed subjects protocol.
 - An individual who behaves in a bizarre manner or exhibits unstable behavior patterns.
 - The individual who après to be intoxicated or under the influence of a controlled substance.
- 2. What action should I take?
 - Contact UTA PD at 817.272.3003.
 - Give your name and campus location with a brief explanation of the situation.
 - Take note of the individual's age, personal appearance, clothing, vehicle or any other information that would help identify the individual.
- 3. Express your authority with non-verbal cues:
 - Sit or stand erect
 - Square your shoulders
 - Smile and make eye contact
 - Speak clearly and distinctly
 - Maintain a constant voice volume not too loud.
- 4. Cues to avoid:
 - Do not touch your face
 - Observe the individual's personal space do not stand too close
 - Do not touch the person
 - Do not slouch, glare or sigh at the individual
- 5. Anger management tactics:
 - Get their attention: Use their name, ask them to sit down
 - Acknowledge their feelings: Paraphrase what they say so they will know you are listening
 - Get them moving: Offer a chair, move them to a private area if possible
 - Offer assistance: Use the word "we" to include them in the solution process
 - Tell them exactly what you can do for them and when
 - Offer an alternative if appropriate
 - Advise co-workers of the potential problem if possible
 - Call for aid immediately if you sense the situation is getting out of hand



